

ITOA

INBOUND TOURISM OPERATORS ASSOCIATION IRELAND

ITOA WORKSHOPS MEMBER CATALOGUE

Connecting for a Better Future

Supported by:

Fáilte Ireland

WORKSHOPS PROGRAMME

INBOUND TOURISM OPERATORS ASSOCIATION IRELAND

LOCATIONS 2026

February 24th	Fitzgerald's Woodlands House Hotel, Adare, County Limerick
March 03rd	Castleknock Hotel, Castleknock, Dublin

LIMERICK WORKSHOP FEBRUARY 24th

MORNING SESSIONS

07.45 – 08.30	Registration with Tea/Coffee available in Foyer
08.30 – 12.00	Workshop 8-minute appointments
12.00 – 13.15	Lunch

AFTERNOON SESSIONS

11.30 – 12.00	Registration
12.00 – 13.15	Lunch
13.30 – 17.00	Workshop – 8-minute appointments

DUBLIN WORKSHOP MARCH 3rd

MORNING SESSIONS

07.45 – 08.30	Registration with Tea/Coffee available in Foyer
08.30 – 12.00	Workshop 8-minute appointments
12.00 – 13.15	Lunch

AFTERNOON SESSIONS

11.30 – 12.00	Registration
12.00 – 13.15	Lunch
13.30 – 17.00	Workshop – 8-minute appointments

Mid-morning and Mid- afternoon tea/coffee and snacks available throughout the workshop sessions.



ABOUT THE ITOA AND OUR MEMBERS

FOUNDED IN 1978, ITOA (Inbound Tourism Operators Association – Ireland), a not-for-profit organisation, is the professional association for Irish based inbound Tour Operators, DMCs and PCOs. ITOA is the largest representative association of its type in Ireland and is recognised as such by the Tourism Agencies – Failte Ireland, Tourism Northern Ireland and Tourism Ireland. The association collaborates closely with these agencies and is a member of ITIC- the Irish Tourism Industry Confederation.

An ITOA member has achieved a professional standard in accordance with the rigorous entry criteria and annual requirements established by the association executive. These include:

Financial Compliance

- Presentation of the required ITOA Directors Statement on Financial Status of company with Auditors/ External Accountant Report verifying the company is fully financially compliant and in good standing
- Meet minimum annual turnover threshold as set out in membership joining criteria

Professional Status

- Proof of international promotional activity as deems the company to be engaged in the business of providing inbound tour operating, DMC and/or PCO services
- Once accepted into the Association, an ITOA member has to maintain their membership by:
- Statutory annual return of ITOA Director Financial Statement no later than 6 months from year-end accounts filing date, to prove on-going positive trading position based on previous years accounts
- Strict adherence to Associations code of conduct
- Active participation at Association events, meetings, training and research projects

As a result of the above, an ITOA member offers a unique quality assurance recognised by suppliers and overseas partners and clients.

ITOA SUSTAINABLE TOURISM POLICY

INBOUND TOURISM OPERATORS ASSOCIATION IRELAND

OUR MISSION STATEMENT

Tourism that takes full account of its current and future environmental, social and economic impacts, addressing the needs of visitors, the industry, the environment and communities in equal measure.

In 2018, the ITOA began the vital steps of formulating a clear sustainable tourism policy which sets out the commitments of the Association and member companies' role in playing our part to delivering sustainable tourism. The Association established a permanent working group of members and is a member of Sustainable Tourism Network, a leading responsible tourism training and certification company. Our sustainable tourism policy is published on our website and sets out a code of criteria and principles for ITOA member companies to adhere to. In addition, the ITOA has also committed to provide support and training to members on an ongoing basis to implement positive change and monitor our performance. The ITOA responsible tourism policy is available on our website www.itoa-ireland.com

ITOA members play a pivotal role in influencing greater awareness and adoption of sustainable tourism between Irish product suppliers and overseas trade partners who we can encourage to focus on developing more sustainable leisure and business tourism programs. In January 2023, ITOA commissioned consultants to conduct research of international sustainable practices and tourism products in order to develop a set of recommendations and initiatives that will enhance our members sustainability activities. We too have committed to adopting Failte Ireland's carbon calculator which will assist Irish tourism develop metrics and targets to benchmark future improvements in this regard.

ITOA is committed to playing our part in driving a more sustainable future in Irish Tourism. We believe that this can and must be achieved collaboratively to provide a better future for PEOPLE, those who work in tourism, the communities that we visit and the overseas visitor experience of our country; and the PLACE that we passionately promote internationally and can be protected for future generations to explore and enjoy.



WHAT ITOA MEMBERS DELIVERED IN 2025

2025 was a positive year for ITOA members. Demand from overseas markets remained strong across all key markets. However, increasing cost pressures across the supply chain and ongoing accommodation capacity constraints continued to impact competitiveness and conversion in some markets and segments. ITOA members' focus on delivering export earnings remains critical to supporting sustainable growth in Irish tourism.

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ITOA members delivered **716,200** promotable* visitors in 2025

*Promotable visitors include holidaymakers, MICE and visitors learning English.

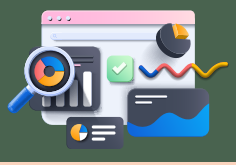
ITOA members spent **€305.4 million** with Irish tourism businesses.

56% on **accommodation**

23% on **transport** and guiding **services**

21% on **entertainment, attractions** and **activities**

Tourists handled by ITOA member **spent €673 million holidaying** in Ireland, representing **12.5%** of total national tourism receipts





The categories of business handled were:

- Group tours at **67%**
- FIT individuals at **24%**
- MICE at **9%**

The average length of stay for ITOA tourists was:

- 8 nights for groups
- 5 nights for FIT visitors

Each ITOA tourist spent an average of €1,700 in 2025 compared with €1,600 in 2024.

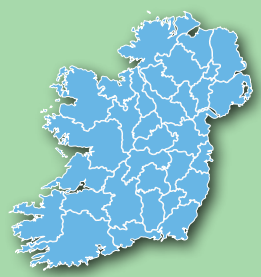


Where did visitors come from?

- North America 59%
- Continental Europe 28%
- Great Britain 10%
- Rest of the world 3%



ITOA members in-market collectively spent **€15.5 million** on marketing and selling overseas in 2025 compared with €10.4 million in 2024.



WHAT ITOA MEMBERS DELIVERED IN 2025

Selling Irish tourism internationally

ITOA members' teams spent a total of 2,260 days travelling overseas on sales promotions in 2025 which was critical to demonstrating that Ireland was open for business. In addition, many ITOA members have full-time representation in core markets.





Delivering bednights nationally

In 2025 ITOA members generated 1.81 million bednights nationally (64% groups, 34% FIT and 2% MICE). This was a drop on 2024 where ITOA members generated 1.9 million bednights. The lack of supply regionally for accommodation continues to be a challenge due to capacity shortfalls and ability to convert potential visitors, particularly during peak and shoulder periods.

When do tourists arrive?

79% of ITOA tourists arrived between May and September. 14% visited in April and October, and the remaining 7% arrived in March, November & December. This is broadly consistent with arrival periods experienced in 2024.



Where do tourists go?



ITOA visitors travel the length and breadth of the country, with a strong regional distribution of business. Dublin accounted for **34%**, with the remaining **66%** spread across all other regions

ITOA MEMBERS

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While every effort has been made to ensure the accuracy of the information provided, ITOA cannot accept responsibility for possible errors or omissions

ITOA MEMBER LISTINGS

A Touch of Ireland

Company Address
Garden Level 39 Waterloo Road
Ballsbridge
D04 N935

Tel 01 668 0888

A Touch of Ireland, a full service DMC with an experienced multilingual team who pride themselves on excellent service, teamwork and attention to detail. Our aim is to work with our clients so that they don't only meet the brief but exceed all expectations on their requests for tours, meetings and incentive groups. This is thanks most importantly to all the amazing suppliers in Ireland who we have been working for decades with, and whose support has proven to be one of the best asset ATOI has.

Person Profiles

Analía Facchin, Account Manager — **Email address:** analia@atoi.ie
Benita Cachafeiro, Account Manager — **Email address:** benita@atoi.ie

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ITOA MEMBER LISTINGS

Abbey - The Destination Experts

Company Address
25/26 Merchants Quay
Dublin 8
Co Dublin

Tel 01 648 6100

Abbey – The Destination Experts, formerly Abbey Ireland & UK, is part of the Abbey Group, a collection of travel companies dedicated to serving the needs of our global travel trade partners. Established in 1978 and managed by a team of experienced professionals, Abbey specialises in promoting Ireland and the UK as premier destinations for leisure travel on a B2B basis. Our expertise lies in three primary areas: Group Travel, Individual Travel, and Online Services. We offer a wide range of services and products tailored to the leisure sector, providing live availability and instant confirmations through our online platform, which supports our travel trade partners with ease of booking. Our multilingual team is committed to delivering a customised, high-quality service to our clients. As part of the Abbey Group, we also collaborate closely with other members, including Moloney & Kelly DMC, the group's specialist in incentive and luxury travel, Abbey Conferences and Abbey Events, which deliver professional conference organisation and event management services. This focus on comprehensive, tailored solutions makes Abbey – The Destination Experts a trusted partner in the leisure travel industry.

Person Profiles

Bernadette Doyle, Group Accommodation Manager	**Email address:** bernadette@abbey.ie
Joe McKiernan, Supplier Engagement & Quality Manager	**Email address:** joe@abbey.ie
Pauline Dooley, Contracting and Product Director - Ireland	**Email address:** pauline@abbey.ie
Lucia Sasso, Operations Executive	**Email address:** lucias@abbey.iee
Virginia Tey, Group Services Executive	**Email address:** virginia@abbey.ie
Linda Eilenburg, Operations Manager	**Email address:** lindae@abbey.ie

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ITOA MEMBER LISTINGS

Adams & Butler

Company Address
105 Baggot Street Lower
Dublin 2,
Co Dublin

Tel 01 288 9355

Adams & Butler is an upscale DMC for Ireland, the UK and Africa, offering clients unique and authentic, tailormade travel and cultural experiences on varied themes such as Culinary, Genealogy, Whiskey, Shooting, Gay, Jewish, Castles, Golf, Gin, Hiking & Farming. We work with all the better hotels and can arrange private visits with leading experts and the aristocracy. Our mission is to offer a seamless travel experience to our clients based on our values of integrity, trust, creativity and value.

Person Profiles

Sive Molumby, Rental Specialist & Administration — **Email address:** sive@adamsandbutler.com
Pilar Elgueta, Private Travel Designer — **Email address:** pilar@adamsandbutler.com
Carl Bradford, Private Travel Designer — **Email address:** carl@adamsandbutler.com

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ITOA MEMBER LISTINGS

Alainn Tours

Company Address
Unit 8, Beulah Buildings,
Finisklin,
F91 F0X7,
Sligo,
Ireland

Tel 071 933 6436

Alainn Tours, founded in 1991 along the Wild Atlantic Way, creates tailor-made trips for French-speaking visitors across Ireland, Scotland, Wales, and the UK.

Specialising in unique stays from castles to charming B&Bs, our agency ensures top-quality partners, comfort, and personalised service. Driven by a friendly, knowledgeable team, we offers 7-day support and memorable experiences, fostering loyalty through repeat clients and referrals.

Person Profiles

Marianne Gohier, Reservation Coordinator — **Email address**: marianne@alainntours.com
Juan Perez, Reservation Coordinator — **Email address**: juan@alainntours.com
Sophie Evrard, Group Sales Advisor — **Email address**: sophie@alainntours.com
Chiara Zampieri, Reservation Coordinator — **Email address**: chiara@alainntours.com

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ITOA MEMBER LISTINGS

ATS Travel

Company Address
27 Camden Street Lower,
Dublin 2,
D02 NV09,
Ireland

Tel 051 34 9230

ATS Travel is an Inbound DMC & Tour Operator with offices in Dublin, London, Edinburgh, Florida & Monaco. We are a dynamic Destination Management Company specializing in tailor-made tours, special interest groups and tour series. Our aim is to provide a personalized, dedicated and friendly service. With a focus on unrivalled attention to detail, we use our local expertise to create bespoke itineraries, whilst offering the best value for money.

Person Profiles

Brendan Sexton, Office Manager — **Email address:** brendan@ats-travel.com
Martin Lyons, Senior Business Development Executive — **Email address:** martin@ats-travel.com
Dawn Henderson, Business Development Manager — **Email address:** dawn@ats-travel.com

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ITOA MEMBER LISTINGS

Brack Tours



Company Address
The Hub
6 Margaret Street
Newry
County Down
Northern Ireland
BT34 1DF

Tel 091 423 368
Tel +44 28 3044 5060

With 40 years in Irish travel, Brack Tours specialises in custom tours for groups and private clients. We craft unforgettable experiences, blending high quality accommodations, unique activities, and expert guides. From Irish music and history to family ancestry or adventure, our tours are tailored to surpass expectations. Committed to sustainability, we offer eco-friendly travel solutions, ensuring exceptional value and “once-in-a-lifetime” memories for all clients.

Person Profiles

Nuala Devlin Saul, Managing Director
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Sinead Greaney, Director of Operations
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ITOA MEMBER LISTINGS

Brendan Vacations

Company Address
27 Merrion Square
Dublin 2

Tel 01 775 3800

Operating for over 55 years, Brendan Vacations is a tour operator with offices in California, Toronto, and Dublin's prestigious Merrion Square, proudly expanding our reach to the Australia and New Zealand markets. Since 1969 we've been helping people plan, book and enjoy their vacation to Ireland & Scotland. Brendan was founded on the grand Irish traditions of gracious hospitality, affability and an indomitable spirit and we maintain these qualities today. Our Celtic travel experts have exceptional experience and offer service that is second to none. We specialize in a variety of vacation styles including our Guided Vacations, Small Group Tours, Private Driver, Rail and Self-Drive Vacations. As a division of The Travel Corporation we are trusted for outstanding service, quality, value, reliability and financial stability.

Person Profiles
Valerie Bracken, Supplier Relationship Manager, Groups
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Judy O'Sullivan, Supplier Relationship Manager
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Ann Marie Mahon, Director of Operations
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Audrey O'Brien, General Manager, Custom Travel
Email address: audrey.obrien@brendanvacations.ie

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ITOA MEMBER LISTINGS

By Appointment DMC

Company Address
45 Main Street
Killaloe
Co Clare

Tel 01 906 0027

By Appointment DMC curates bespoke trips and exclusive experiences, specialising in luxury travel across the island of Ireland. Operating our own fleet of premium vehicles with professional driver-guides, we ensure seamless journeys. Our team of expert travel designers collaborate with travel advisors to create unforgettable leisure itineraries for individuals, families and groups, delivering unique and memorable experiences.

Person Profiles

Luísea Nic Lochlain, Head of Product Development (Ireland) & Design Team Manager
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Dervla Parlon, Travel Designer
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Anna Jakubiszak, Tour and Operations Assistant
Email address: anna.Jakubiszak@byappointmentdmc.com

Rebecca Graham, Senior Travel Designer
Email address: rebecca.graham@byappointmentdmc.comm

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ITOA MEMBER LISTINGS

Carroll's Tours

Company Address
Anglesea Mills,
9 Anglesea Row,
North City,
Dublin 7,
D07 K7KF

Tel 01 270 7856

Carroll's Tours are an Irish Inbound Tour Operator offering an extensive range of tailor-made tour packages and Destination Management services across Ireland.

With over 20 years expereince in Tourism, Carroll's Tours prides itself on providing once in a lifetime experiences to International clients who program Ireland from all over the World.

Person Profiles
Noel Carroll, Managing Director
Zelka Morey, Sales Executive

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Email address: incentives@carrollstours.ie

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ITOA MEMBER LISTINGS

Celtic Horizon Tours

Company Address
Unit 5 Block G Maynooth Business Campus,
Maynooth,
Co Kildare

Tel 01 629 2000

Celtic Horizon Tours tour operator based in Maynooth, established in 1998. We specialise in ad hoc leisure groups to general touring and sightseeing groups along with Performance Arts Tours. Our main types of groups are music students whether large marching bands for St Patricks Festivals, orchestras, choirs and all types of ensembles from all over the USA and Canada. Age ranges vary from Adult bands, University, High School to community mixed age groups etc. Another niche market is motor cycle tours which we organise in house and design ride outs throughout Ireland.

Person Profiles

David Buckley, Managing Director — **Email address:** dbuckley@celtichorizontours.com
Lisa Herron, Inbound Tours Manager — **Email address:** lherron@celtichorizontours.com
Brennagh McGuinness, Project Manager — **Email address:** brennagh@celtichorizontours.com

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ITOA MEMBER LISTINGS

CIE Tours

Company Address
35 Lower Abbey St
Dublin 1
Co Dublin

Tel 01 703 4120

Since 1932, CIE Tours has been the leading tour operator bringing guests from North America to Ireland and Britain, with a reputation built on deep expertise and close collaboration with Ireland's tourism community. Last year alone, CIE Tours welcomed approximately 30,000 guests to Ireland, supporting tourism partners and local communities nationwide. Best known for its expertly guided coach tours, CIE Tours also offers a broad range of travel styles throughout Ireland, including custom group programs, private driver journeys, self-drive itineraries, and immersive walking & hiking vacations. With decades of experience and long-standing supplier relationships, CIE Tours continues to connect travelers with the very best of Ireland.

Person Profiles

Annaleen Stynes, Contracts Executive	**Email address:** annaleen.Stynes@cietours.com
Deirdre Byrne, Contracts Coordinator	**Email address:** deirdre.byrne@cietours.com
Darren Whelan, Private Driver & FIT Supervisor	**Email address:** darren.whelan@cietours.com
Deborah Kirwan, Adhoc Groups Administrator	**Email address:** deborah.kirwan@cietours.com
Patricia Douglas, Contracts Manager	**Email address:** patricia.douglas@cietours.com
Noel Caffrey, Manager Groups North America	**Email address:** noel.caffrey@cietours.com

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ITOA MEMBER LISTINGS

Crafted Ireland/Custom Ireland

Company Address
4th Floor
The Connolly Building
42-43 Amiens Street
Dublin 1

Tel 01 675 2248

Crafted Ireland is a premier, boutique DMC based in Dublin. As destination specialists, we take the responsibility of “local creative advisor” very seriously. It is important to us that our guests feel warmly welcomed, connected to our people and culture, and enriched by our heritage and traditions.

Person Profiles

Jessica Cilli, Senior Travel Designer — **Email address:** jessica@craftedireland.com
Beatriz Venturini, Travel Designer — **Email address:** beatriz@craftedireland.com

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ITOA MEMBER LISTINGS

Ei Travel Group

Company Address
Unit 7, Westlink Industrial Estate,
Kylemore Road,
Dublin 10,
D10W447.

Tel 01 907 3265

EI Travel Group is a leading Dublin-based tourism provider, delivering exceptional visitor experiences across Ireland. Our diverse portfolio includes Irish Day Tours, the Irish Whiskey Museum, World of Illusion, City Sightseeing Dublin, Sightseeing Bike Tours and the Gravedigger Ghost Bus Tour. Driven by innovation and passion for Irish tourism, we create memorable and authentic journeys for every guest.

Person Profiles

Evelina Alimaite, Group Sales Manager — **Email address:** evelina@eitravelgroup.ie
Gabriele Baranauskaite, Operations Executive — **Email address:** operations@eitravelgroup.ie

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ITOA MEMBER LISTINGS

Eirebus DMC

Company Address
Ballycoolin Co.
Dublin 15

Tel 01 824 2626

Eirebus DMC is a leading Dublin-based destination management company offering bespoke programs for leisure and incentive travel. We offer programs utilizing our fleet of 80 luxury coaches. Each program is specifically designed to clients' needs. Our headquarters are located just 10 minutes from Dublin Airport and we have a team of highly experienced, multilingual staff who work closely with clients to deliver unique and high-quality travel programs.

Person Profiles

Nicola Hegarty, Travel Manager — **Email address:** nicola@eirebus.ie
Yumi Sheils, Client Manager Asia — **Email address:** yumi@eirebus.ie

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ITOA MEMBER LISTINGS

Event Partners Ireland

Company Address
Suites 21, Second Floor,
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Dublin 18
Co Dublin

Tel 01 223 4528

Event Partners Ireland (EPI) is a multi award-winning, full-service Destination Management Company, operating across the island of Ireland. With deep local knowledge and strong supplier partnerships, EPI designs and delivers creative incentives, corporate meetings and events and large scale conferences with precision and imagination. Trusted by global clients, EPI combines strategic thinking, operational excellence and authentic Irish experiences to bring events to life.

Person Profiles

Ciara Byrne, Sales & Marketing Manager — **Email address**: ciara.byrne@eventpartners.ie
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ITOA MEMBER LISTINGS

Excursions Ireland

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Co Dublin
D09 AVN8

Tel 01 810 7697

Excursions Ireland is the most experienced supplier of ground handling services in Ireland catering to International cruise line business. With over 30 years personal and professional service to cruise lines throughout the world, we provide a unique opportunity to offer the best of Ireland. We have the optimum mix of experience and innovative approach to designing interesting itineraries. Excursions Ireland also offers bespoke programs for FIT, Touring groups and Incentive travel.

Person Profiles

Ben Steenkamp, Account Manager — **Email address:** ben@excursionsireland.com
Lauren Naughton, Account Manager — **Email address:** lauren@excursionsireland.com
Gerard Deegan, Account Manager — **Email address:** gerard@excursionsireland.com
Joe McAuley, Account Manager — **Email address:** joe@excursionsireland.com

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ITOA MEMBER LISTINGS

Holiday Ireland Tours

Company Address
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D09 C7F8
Co. Dublin

Tel 01 874 5488

Holiday Ireland Tours have been leaders in leisure tourism for more than 45 years now. We provide services for group travel in Ireland & Northern Ireland and can offer some of the most competitive rates available. Our range of itineraries include classic Ireland tours and Ireland's hidden gems.

Person Profiles

Anne Carole Pallaire, French Operations Manager	**Email address:** Anne-Carole@holidayirelandtours.com
Brenda Byrne, General Manager	**Email address**: brenda@holidayirelandtours.com
Morgane Pillat, French reservations	**Email address:** morgane@holidayirelandtours.com
Serena Sciannelli, Reservations Executive	**Email address:** serena@holidayirelandtours.com

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ITOA MEMBER LISTINGS

Ireland Chauffeur Travel (ICT)

Company Address
74/ 75 Main Street,
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Tipperary,
E25 RF29

Tel 062 67051

Ireland Chauffeur Travel is a family-owned luxury DMC with over 20 years' experience designing bespoke, private tours across the island of Ireland. We work closely with trusted suppliers to deliver authentic, high-quality experiences, supported by our in-house Tour Consultants, professional Driver Guides, and owned fleet of luxury vehicles.

Person Profiles

Ellen Mitchell, Business Development	**Email address:** ellen@irelandchauffeurtravel.com
Jennifer Dalton, Tour Consultant	**Email address:** jennifer@irelandchauffeurtravel.com
Jayne McConnon, Tour Consultant	**Email address:** jayne@irelandchauffeurtravel.com
Alison Lonergan, Travel Operations Supervisor	**Email address:** alison@irelandchauffeurtravel.com

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ITOA MEMBER LISTINGS

Irish Rugby Tours



Company Address
Millstream Lane
Main St
Carrigaline Middle
Carrigaline
Co. Cork

Tel 086 813 4888

Irish Rugby Tours is a Specialist Rugby Tour Operator and has been at the fore of Organising Incoming Rugby Tours to Ireland for the past 20 years. We combine Rugby, Culture, and Travel to provide you with some of the best Life Experiences ever. Put your faith and trust in Ireland's #1 Rugby Operator looking after all of your group's travel needs. Whether you are part of a club, college, or school team, we can arrange customised sports tours for you in Ireland or abroad.

Person Profiles
Raymond O'Grady, Operations Executive

Email address: ray@irishrugbytours.com

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ITOA MEMBER LISTINGS

Joe O'Reilly Ireland DMC

Company Address
River House
Blackpool Retail Park
Co. Cork

Tel (021) 438 5700

Joe O'Reilly Ireland Tours is a long-established Irish destination management company, celebrating 60 years in business this year. We specialize in tailor-made travel experiences across Ireland, designing and managing group, luxury, golf, special-interest and corporate tours with expert local knowledge and seamless customer service.

Person Profiles

Iain Dearden, C.O.O. — **Email address:** idearden@jorireland.com
Sinead Mullins, Reservations Manager — **Email address:** smullins@jorireland.com
Bernard O'Reilly, Owner — **Email address:** bernard@jorireland.com
Mary Casey, Operations Manager — **Email address:** mcasey@jorireland.com

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ITOA MEMBER LISTINGS

Kleemann Tours / Aspects of Ireland

Company Address
71 Sandymount Road,
Dublin 4,
D04 F651

Tel 01 825 8170

Kleemann Tours has been organising travel to Ireland, England, and Scotland for over 30 years. We specialise in tailor-made ground services for Groups, FITs, and M.I.C.E. programmes. As a boutique operator, we work with a hands-on, personal approach, ensuring consistency and clear communication from planning through to delivery. We value strong partnerships and look forward to working with you.

Person Profiles

Sandra Halpin, Senior Tour Consultant — **Email address:** sandra.halpin@kleemann.ie
Svetlana Frolova, Tour Consultant — **Email address:** svetlana.frolova@kleemann.ie

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ITOA MEMBER LISTINGS

Learn International

Company Address
Henry Street
The Loft
County: Co. Kildare

Tel 045 939773

Learn International is an Irish-based international education organisation founded in 2013 that specialises in creating accessible, affordable, and high-quality study abroad and global learning experiences. Working in partnership with universities and international institutions, it designs and delivers programmes such as summer and semester study abroad, internships, research and service-learning placements, and customised faculty-led programmes.

Person Profiles
Antu Manipadam, Program Advisor-Interships & Semester Abroad
Email address: antu@learninternational.ie

Jodh Sidhu, Custom & Faculty Led Programme
Email address: jodh@learninternational.ie

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ITOA MEMBER LISTINGS

Limerick Travel



Company Address
Bedford House Bedford Row
Limerick
Co. Limerick

Tel 061 204 444

At Limerick Travel, we specialize in coach tours, individual travel, conferences, incentive trips, and golf tours. With over 50 years of expertise since our founding in 1971, we pride ourselves on delivering superior service and fresh, innovative ideas. We are constantly exploring new venues, locations, events, and experiences to ensure that each client's journey with us is one-of-a-kind.

Person Profiles
Louise Mulcahy, Director Inbound Tours, Conferences & Events
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Peter Brazil, Director, Limerick Travel Ltd.
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Erica O'Shea, Sales Manager
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ITOA MEMBER LISTINGS

Moloney & Kelly DMC

Company Address
5 City Gate
Dublin 8
Co. Dublin

Tel 01 690 9450

Moloney & Kelly DMC, with over 55 years of experience, is your go-to expert for luxury leisure travel across Ireland and the UK and corporate incentives in Ireland. The Company is a proud in-destination partner in Ireland and the UK for Virtuoso, TravelSavers/The Affluent Traveler, Signature, Internova and Ensemble travel networks and offers bespoke programs, round-the-clock support, and insider access. Our Incentive Department is represented in North America by Hosts Global Alliance and in Australia/ New Zealand by Destination Marketing Services. Trust us to deliver unique travel experiences and professionally organised events. Your luxury journey begins with us.

Person Profiles

Yasmine Rodriguez, Director of Operations — **Email address:** yasmine@moloneykelly.com
Yvonne Mergulhão, Senior Contracting Executive — **Email address:** yvonne@abbey.ie
Sarah Martin, Senior Project Manager — **Email address:** sarahmar@moloneykelly.com
Celine Buckley, Contracting Manager — **Email address:** celineb@abbey.ie
Roisin Farrell, Senior Project Manager — **Email address:** roisinf@moloneykelly.com

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ITOA MEMBER LISTINGS

Odyssey International DMC

Company Address
6-8 Garville Lane
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Co. Dublin

Tel 01 497 4866

Odyssey International DMC is one of Ireland's top DMCs. We deliver core Destination Management Services on the island of Ireland. Our area of expertise lies in the management of Incentive Travel – the Creation, the Production and Delivery of multi day programmes.

Listening to our clients' needs, detailed preparation of itinerary and consistent execution of 5-star programmes are core values of our operations team.

Person Profiles

Helen Cooke, Senior Project Manager — **Email address:** helen.cooke@odysseyintl.ie
Marie Cyrot, Senior Project Manager — **Email address:** marie.cyrot@odyssseyintl.ie
Yvonne Colucci, Managing Director — **Email address:** yvonne.colucci@odysseyintl.ie

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ITOA MEMBER LISTINGS

Ovation Ireland DMC

Company Address
7 Priory Office Park
Stillorgan Road
Dublin
Co. Dublin

Tel 086 602 1476

We are a DMC providing immersive memorable experiences for our clients through direct clients, or third- party agencies. Based in Dublin, we look after all aspects of programmes from hotels, transfers to entertainment, activities & tours, venue sourcing & making the “magic happen” throughout our client’s time in Ireland.

We work with a wide range of corporate clients based out of US, Canada & Ireland. We are part of Ovation Global with locations all over the world.

Person Profiles

Jane Crinion, Director of Operations — **Email address:** jane.crinion@ovationdmc.com
Rhianna Meagher, Events Executive — **Email address:** rhianna.meagher@ovationdmc.com
Deirdre Quinn, Senior Project Manager — **Email address:** deirdre.quinn@ovationdmc.com

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ITOA MEMBER LISTINGS

RIT Travel

Company Address
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Santry
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Co. Dublin

Tel 01 862 3126

Celebrating over 25 years, RIT Travel is a family-owned and operated company and Canada's leading provider of Ireland travel experiences. We offer over 200 annual departures on our deluxe and first-class coach tours, along with driving holidays, chauffeur-driven tours, and cottage rentals, featuring accommodations ranging from charming B&Bs to elegant manor houses and historic castles.

Person Profiles

Andrew Nolan, Ireland Product Manager — **Email address:** andrew@ritvacations.com
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ITOA MEMBER LISTINGS

Specialized Travel Services



Company Address
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Co. Dublin
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Tel 01 278 2677

Shannon Buildings,
Mallow Road,
Cork City
Tel 021 439 1996

Specialized Travel Services has been a leading DMC since 1974, focused exclusively on travel in Ireland. With offices in Dublin, Cork and New York, we combine local expertise with international reach. Our experienced team delivers personalised service, arranging escorted and themed coach tours, self-drive and chauffeur-driven programmes, along with a wide range of activities and special interest options. We work closely with Travel Agents, Tour Operators, Cruise and Incentive companies.

Person Profiles
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Ava Lambert, Reservations Agent
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ITOA MEMBER LISTINGS

The Irish Tourism Group

Company Address
Riverhouse
St. Mary's Road
Newcastle West
Co. Limerick

Tel 069 77 686

We are an inbound tour operator with a wide range of clients through our brands-KnittingTours.com, Quiltingtours.com, IrishTourism.com, and DiscoveringIreland.com. We offer FIT vacation packages and group crafting tours that create memorable experiences. With a strong reputation for collaboration, we work closely with our suppliers to deliver tailored, high-quality packages.

Person Profiles

Ann Massey, Business Development and Marketing Manager — **Email address:** ann@irishtourism.com
Sarah Cordes, Group Travel Administrator — **Email address:** sarahc@irishtourism.com
Sarah Curtin, Group Travel Administrator — **Email address:** sarah@irishtourism.com

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ITOA MEMBER LISTINGS

Tour Partner Group



Company Address
Bracken Court,
Bracken Road,
Sandyford,
Dublin,
D18 W6N4

Tel 01 293 3000

We are a group of leading B2B DMCs for the UK, Ireland, the Nordics and Baltics. We bring together more than 500 destination specialists, designing B2B travel for Groups and FIT. Along with our MICE division, HORIZONS by Tour Partner Group, we are the experts in creating authentic, impact conscious experiences and memories that last a lifetime. With offices in London, Edinburgh, Dublin, and Copenhagen.

Person Profiles

Aideen Murphy, Destination Manager	**Email address:** aideen.murphy@tourpartnergroup.cmo
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Emilie Naguin	**Email address:** emilie.naguin@tourpartnergroup.com
Christophe De Patoul, Director	**Email address:** christophe.depatoul@tourpartnergroup.com

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ITOA MEMBER LISTINGS

Vagabond Tours of Ireland

Company Address
52, Newtown Business and Enterprise Park,
Newtownmountkennedy
Co. Wicklow

Tel 01 563 4358

Vagabond Tours is an award-winning Irish tour operator specialising in small-group, adventure-style journeys around Ireland. We work with local accommodation, activity, and visitor-experience partners to deliver high-quality, authentic experiences for international travellers, with a strong focus on sustainability, community engagement, and exceptional guest care.

Person Profiles

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Edwina Horgan, Product Development and Sustainability Executive
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Russel Fox, Head of Operations
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ITOA MEMBER LISTINGS

Wallace Travel Group

Company Address
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NESTA Business Centre
Old Airport Road
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Dublin 9
Co. Dublin

Tel 01 834 7888

Wallace Travel Group is a privately owned Destination Management Company (DMC) specializing in incentive travel, meetings, conferences, and events. As Ireland's leading DMC, we bring over 55 years of experience in designing and delivering exceptional incentive travel programs for corporate clients worldwide.

Since 1970, Wallace Travel Group has built a strong reputation as an expert ground handler in Ireland, consistently delivering world-class service and meticulous attention to detail.

Person Profiles

Louise O'Toole, Senior Project Director **Email address:** louise@wtg.ie
Mike O'Shaughnessy, Managing Director **Email address:** mike@wtg.ie
Elina Pranevska, Senior Project Director **Email address:** elina@wtg.ie

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Wilderness Ireland

Company Address
Unit 8A 1/2
Northwest Business Park
Collooney
Co. Sligo

Tel 071 934 4650

Wilderness Ireland is a specialist small group tour operator & luxury-focused DMC operating across the island of Ireland. We design, operate, and deliver all trips in-house, working with our own highly trained guiding team and fleet of vehicles.

Our approach is built on deep local knowledge, meticulous planning, and long-term partnerships with trusted suppliers who share our commitment to quality, sustainability, and exceptional guest experiences.

Person Profiles

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Chiara Lanfiuti Baldi, Operations Coordinator
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